

Helpful Information

About Regional Service Centers

of the Deaf and Hard of Hearing

Committed to removing communication barriers in the community



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Washington State
Department of Social
& Health Services

ODHH Office of the Deaf
and Hard of Hearing

Providing information, resources, advocacy, education and training to people who are deaf, hard of hearing and deaf-blind; and to communities in Washington.

Hearing loss is an invisible disability that affects people of all ages, race, and ethnic backgrounds.

The Office of the Deaf and Hard of Hearing (ODHH) has partnerships with 7 non-profit Regional Service Centers (RSC) that are located throughout the State of Washington. The Regional Service Centers are committed to helping people who have a hearing loss so that they have the opportunity to fully interact and participate with the general public.

The Community We Serve:

- Deaf
- Hard of Hearing
- Deaf-Blind
- Late-Deafened
- General Public

Centers provide information, referral, and advocacy for and on behalf of people who have a hearing loss. Centers have specially trained staff to:

- Provide direct-client services to people who have a hearing loss.
- Advocate for improved communication access at home, work, and in public.



Centers advocate for the hearing loss community by providing education and training to the general public.



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RSC Advocates build community partnerships with people and organizations to improve communication access. Outreach efforts are aimed to remove barriers that prevent people from enjoying self-sufficiency. Advocates reach out to:

- State and local government agencies
- Social services organizations
- Businesses
- Employers
- Teachers
- Friends
- Family



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Education and Training

Regional Service Centers provide learning opportunities for public and private organizations to improve communication with people who are deaf, hard of hearing and deaf-blind. Topics include:

- Understanding the Americans with Disabilities Act (ADA) and other laws to provide accommodations for people who are deaf, hard of hearing and deaf-blind.
- Understanding the language and culture of deaf people.
- Providing sign language interpreters.
- Developing ways to improve communication with people who have hearing loss.
- Selecting assistive telecommunication equipment.

Assistive Listening System

Regional Service Centers have an Assistive Listening System (ALS) to loan to individuals, small groups, businesses and government agencies for a small maintenance fee. The Assistive Listening System is used by people who have hearing loss to help them hear and communicate clearly one-on-one, or in group and public meetings.

Information and Referral

At the request of members of the public, Regional Service Centers provide resources that have information on programs and services offered to people who are deaf, hard of hearing and deaf-blind. RSCs can answer questions like:

- How do I get interpreters?
- What do I need to know to buy a hearing aid?
- What is Communication Access Real-time Translation (CART)?
- What communication technology is available for deaf, hard of hearing and deaf-blind people to use?

Your RSC is here to provide information and referral, and to answer your questions related to removing barriers experienced by community members who are deaf, hard of hearing and deaf-blind.



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Real-time Captioning



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Interpreting Services



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Assistive Listening
System

RSC locations and contact information

*Staff will travel to serve clients and others who are interested.
For more information, contact the RSC that serves your county.*

Eastern Washington Center for the Deaf and Hard of Hearing (EWCDHH)

Covers Okanogan, Douglas, Lincoln, Ferry, Chelan, Pend Oreille, Stevens, Spokane, Whitman and Grant counties.
(*North of the 47th degree latitude line)*

**1206 N. Howard St
Spokane, WA 99201**

Voice/TTY: (509) 328-9220

Toll Free: 1-800-214-3323

FAX: (509) 327-4622

Video Phone:

(509) 315-2288

ewcdhh.dyndns.tv

Email: info@ewcdhh.org

Website: www.ewcdhh.org

Hearing, Speech & Deafness Center (HSDC) - North Sound

Covers Island, San Juan, Skagit and Whatcom counties.

**114 West Magnolia Street, Suite 106
Bellingham, WA 98225**

Voice: (360) 647-0910

TTY: (360) 647-8508

Toll Free: 1-866-647-0910 Voice

Toll Free: 1-866-647-8508 TTY

FAX: (360) 647-0923

Video Phone:

(360) 255-7167

bellingham.hsdh.org

Email: bellingham@hsdc.org

Website: www.hsdh.org

Hearing, Speech & Deafness Center

(HSDC) - South Sound

Covers Grays Harbor, Kitsap, Mason, Pierce, and Thurston counties
(*South of Bremerton in Kitsap County including Bremerton)*

**3516 S. 47th Street, Suite 200
Tacoma, WA 98409**

Voice: (253) 475-0782

Toll Free: 1-866-421-5560 Voice

TTY: (253) 474-1748

Toll Free: 1-866-698-1748 TTY

FAX: (253) 475-1188

Video Phone:

(253) 292-2209

tac-frontdesk.hsdh.org

Email: tacoma@hsdc.org

Website: www.hsdh.org

Hearing, Speech & Deafness Center (HSDC) - Seattle

Covers Clallam, Jefferson, King, Kitsap and Snohomish counties.
(*North of Bremerton in Kitsap County)*

**1625 19th Avenue
Seattle, WA 98122**

Voice: (206) 323-5770

Toll Free: 1-888-222-5036 Voice

TTY: (206) 388-1275

Toll Free: 1-800-761-2821 TTY

FAX: (206) 328-6871

Videophone:

(206) 452-7953

frontdesk.hsdh.org

Email: seattle@hsdc.org

Website: www.hsdh.org

South Eastern Washington Service Center of the Deaf and Hard of Hearing (SEWSCDHH) - Pasco Service Center

Covers Adams, Asotin, Benton, Columbia, Franklin, Garfield, Grant and Walla Walla counties
(*South of the 47th degree latitude line)*

**124 N. 5th Avenue
Pasco, WA 99301**

Voice: (509) 543-9644

Toll Free: 1-888-543-6598 Voice

TTY: (509) 543-9649

Toll Free: 1-888-543-6598 TTY

FAX: (509) 543-3329

Video Phone:

(509) 543-9644

65.103.154.99

Email: info@sewscdhh.org

Website: www.sewscdhh.org

South Eastern Washington Service Center of the Deaf and Hard of Hearing (SEWSCDHH) - Yakima Service Center

Covers Yakima, Kittitas and Klickitat counties

**524 N. 20th Avenue
Yakima, WA 98902-1839**

Voice: (509) 469-1845

TTY: (509) 469-1847

FAX: (509) 469-3965

Video Phone:

(509) 469-1845

63.230.133.90

Email: info@sewscdhh.org

Website: www.sewscdhh.org

Southwest Washington Center of the Deaf and Hard of Hearing (SWCDHH)

Covers Clark, Skamania, Lewis, Pacific, Cowlitz and Wahkiakum counties.

**3015 E. Evergreen Blvd
Vancouver, WA 98661**

Voice: (360) 695-3364

Toll Free: 1-866-695-6777 Voice/TTY

TTY: (360) 695-9720

FAX: (360) 695-2706

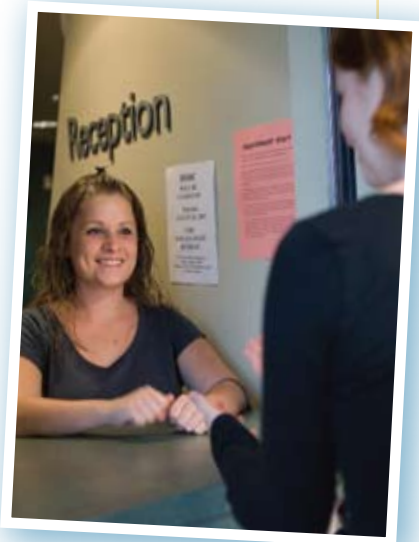
Video Phone:

(360) 718-3364

vp.swcdhh.org

Email: frontdesk@swcdhh.org

Website: www.swcdhh.org



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How to contact ODHH

Office of the Deaf
and Hard of Hearing
PO Box 45300
Olympia, WA 98504-5300

(800) 422-7930 Voice/TTY

(360) 902-8000 Voice/TTY

(360) 902-0855 Fax

Visit us online!

<http://odhh.dshs.wa.gov>

For more information about how
to contact ODHH through the
Washington Relay Service, visit:

www.washingtonrelay.com

Videophone (VP)

(360) 339-7382

65.113.246.110

